



Alternative Support and Maintenance for Legacy Platforms and Strategic Applications

Compelled to do more with less, IT managers are reevaluating internal and external support and maintenance costs for existing applications and the legacy platforms they are built on. The goal is to lower operation costs, while improving capability and increasing application service levels.

IT managers have options. They are tired of unquestioningly upgrading on the vendor's schedule, paying expensive support and maintenance fees and using precious resources to maintain strategic legacy applications.

Today, IT organizations are turning to alternative support and maintenance subscriptions to provide and maintain important applications and underlying platforms at the highest levels of service, while reducing their total cost of operation. To accomplish this, companies and government agencies are working with eCube Systems to lower support and maintenance costs for older systems.

3rd-Party Support and Maintenance

eCube Systems has a successful track record of helping Fortune 100 companies maintain and support technology that vendors no longer support -- or support poorly. With eCube's 3rd-party support offerings, you can continue to use strategic business applications as long as required. Don't let a vendor's decision to upgrade, abandon or de-emphasize a technology force you to spend valuable IT resources by replacing, re-engineering or upgrading working solutions. Now you can be free from the consequences of vendor's choices without the risk of running unsupported technology, and be certain that your IT decisions reflect your business needs.

Custom Application Maintenance and Operational Support

Liberate your team and your limited IT budget to really make a difference in your business. Let eCube provide application maintenance and operational support for your custom applications, freeing your team to create new business value. eCube specializes in middleware-based applications. Your applications, based on messaging or multi-tiered services, can be run better and at higher service levels for less. In some cases, you can lower your current costs by more than 50% when you take advantage of eCube's custom application service offerings.

Let eCube provide you with a free assessment that will document how eCube's custom application maintenance and day-to-day operational support can make your IT dollar go further and provide you with real business value.

HIGHLIGHTS

- **Lower your total cost of ownership**
- **Scale support to meet real needs**
- **Expert support for vendor and open source implementations**
- **Expert support for legacy applications and middleware**
- **Reduce cost of maintenance for custom applications**
- **Guaranteed service levels for strategic custom applications**
- **Outsourcing benefits without the cost and complexity**
- **Allows you to focus on business value rather than custom maintenance**



Evolution Services

Alternative Support and Maintenance for Legacy Platforms and Strategic Applications

Program: Standard Support Commercial and Open Source CORBA ORBs

- Service: Technical Support
- Supported Products: Borland VisiBroker, INOA Orbix, JacORB, TAO ORB, OpenORB, ORBacus, JDK ORB
- Description: A complete program for commercial CORBA ORB users
- Versions: VisiBroker version 7.x and below, Orbix version 6.2 and below, most Open Source versions
- Runtime Offerings: Standard Subscription and Premium Subscription
- Development Offerings: Development Support Subscription (6-months)
- Features:
- Technical support: via Web portal, email and telephone
 - Problem Resolution:
Address known issues by supplying proven design patterns, work-arounds and fixes
 - Provides an initial system assessment that documents and measures system architecture and health. Identifies possible improvements in order to reduce outages and support calls.*
- Benefits:
- Lower operational risk
 - Lower operational costs
 - Improved availability and reliability

Program: Custom Application Support for Middleware-based Applications

- Service: Technical and Operational Support and Management
- Applications Supported: Applications based on RCP, CORBA and messaging middleware, some commercial software
- Description: A complete program for custom applications that allow organizations to reduce the resource dedicated to maintaining middleware-dependent applications and enterprise functions.
- Operational Offerings: Operational support, including day-to-day maintenance of application function, monitoring status and responding to outages by taking technical actions to resource operational functionality. Based on operational assessment and required system health baseline.
- Maintenance Offerings: Deliver application software maintenance as required to meet business demands and required changes as needed.
- Features:
- Expert middleware application support
 - Leverage maintenance capability on an as needed basis
- Benefits:
- Reduce operational support and maintenance costs
 - Lower operational costs
 - Improved availability and reliability



eCube Systems
Enabling Enterprise Evolution

Evolution Services

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Ready for

IBM | SOA

Specialty

IBM SOA Specialty

eCube Systems has been accepted to the IBM SOA Specialty after successfully meeting IBM's rigorous SOA technical and business requirements. With this achievement eCube Systems has been recognized as supporting and integrating with the IBM software and strategy for SOA.



eCube Systems

eCube Systems offers a family of middleware evolution products and services that maximize return on technology investment by leveraging existing technical equity to meet evolving business needs. Fortune 1000 companies and government agencies turn to eCube Systems to reduce risk, extend ROI, and increase productivity as they consolidate existing capabilities and evolve legacy systems to contemporary SOA platforms, such as ESB and Web Services.

eCube Systems, LLC, is headquartered in Montgomery, Texas, with marketing offices in Boston, MA and R&D in San Mateo, California, USA. For more information, visit us at <http://www.ecubesystems.com> or contact eCube Systems by email at ev-sales@ecubesystems.com or by telephone: 866-493-4224.

eCube Systems
Enabling Enterprise Evolution

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